Communications Opt-In Policy

M&T Hospitality Solutions, LLC ("MTHS") · mthsga.com · Effective Date: November 18, 2026

1. Who We Are

M&T Hospitality Solutions, LLC ("MTHS," "we," "us") provides short-term rental (STR) co-hosting and related hospitality services from Marietta, Georgia. This policy explains how you agree to receive communications from us, what you can expect to receive, and how to stop them at any time.

2. How You Opt In

We only send marketing or promotional communications to people who have agreed to receive them. You may opt in by:

- Checking an unchecked consent box on a form on mthsga.com or getstarted.mthsga.com (for example, a contact, consultation request, or lead-capture form);
- Giving verbal consent during a call or discovery meeting, which we will record in our CRM;
- Providing written consent in a signed agreement or intake document; or
- Texting a keyword to a number we publish.

Consent to marketing is never a condition of purchasing any service from us. If you submit a form without checking the consent box, we will respond to your request, but we will not enroll you in marketing messages.

3. Text Message (SMS) Program

Program: MTHS Text Updates

What you may receive: Confirmations and reminders for discovery calls and meetings; replies to your inquiries; follow-ups about services you asked about; onboarding and service updates for property-owner clients; and, if you opted in to marketing, occasional educational content and offers about our services.

Message frequency: Message frequency varies based on your interaction with us.

Cost: Message and data rates may apply, depending on your mobile plan.

To stop: Reply **STOP** to any message to cancel. You will receive one confirmation message, and no further texts after that unless you opt in again.

For help: Reply **HELP** or contact us at (844) 720-7700 or info@mthsga.com.

Carriers: Mobile carriers are not liable for delayed or undelivered messages.

Your mobile information: We do not sell, rent, or share mobile phone numbers or SMS opt-in data with third parties or affiliates for their marketing or promotional purposes. Text messaging originator opt-in data and consent will not be shared with any third parties. We may share it only with service providers that help us deliver messages on our behalf, as described in our Privacy Policy.

Supported carriers: Message delivery depends on your carrier and is not guaranteed.

Sample Consent Language for Web Forms

Place this next to an **unchecked** checkbox, separate from any other agreement, and near the phone number field:

> ☐ I agree to receive text messages from M&T Hospitality Solutions, LLC at the mobile number provided, including appointment reminders, follow-ups about my inquiry, and occasional offers. Consent is not a condition of purchase. Message frequency varies. Message and data rates may apply. Reply STOP to cancel or HELP for help. See our [Privacy Policy] and [Terms & Conditions].

4. Email Communications

If you opt in, we may send newsletters, educational content, announcements, and promotional emails about our co-hosting services and related offerings. Every marketing email includes an unsubscribe link and our mailing address. We will honor unsubscribe requests within 10 business days (and typically sooner).

Unsubscribing from marketing emails does not stop transactional or service emails, such as scheduling confirmations, agreement notices, invoices, or operational updates relating to services you have engaged us to provide.

5. Phone Calls

We may call you at the number you provided in response to your inquiry. We will not place marketing calls using an automatic dialer or pre-recorded message without your prior express written consent. You may ask us at any time to place you on our internal do-not-call list.

6. Guests at Properties We Manage

This policy covers people who contact MTHS directly through our website, phone, or email. Guests who book a stay at a property we co-host are messaged through the booking platform (for example, Airbnb, VRBO, or Booking.com) or our property management system for booking and stay-related purposes. Those messages are operational, not marketing, and are governed by the platform's own terms. We do not enroll guests in marketing messages without separate consent.

7. Changing or Withdrawing Your Consent

You can opt out of any channel at any time:

- **Text:** Reply STOP.
- **Email:** Click "unsubscribe" in any marketing email.
- **Any channel:** Call (844) 720-7700 or email info@mthsga.com with your name and the number or address to remove.

We may keep a record of your opt-out so we can honor it.

8. Records of Consent

We keep a record of when and how you opted in (such as the form used, date and time, and the consent language shown) for as long as needed to demonstrate compliance and then in line with our retention practices in our Privacy Policy.

9. Changes to This Policy

We may update this policy from time to time. The "Effective Date" above shows the latest version. If we make a material change to how we send messages, we will seek new consent where the law requires it.

10. Contact Us

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